

MINUTES OF MEETING OF KINGSBURG TRI-COUNTY HEALTH CARE DISTRICT BOARD OF DIRECTORS

Date: March 5, 2019
Time: 6:00 p.m.
Place: Kingsburg City Council Chambers
1401 Draper Street
Kingsburg, CA 93631

Members Present:

Arlie Rogers, Chairman
Lejf Knutson, Vice- Chairman
Lori Sanders, Secretary
Member Tiffany Dix, Treasurer
Gary Nelson, Member

Also Present:

Shereme Watson, Administrative Clerk, Deputy Secretary
Solya Reyna-Griffin, CEO Valley Health Team
Jeffrey Lawson, Executive Assistant to Ms. Reyna-Griffin

Members Absent:

None

Item #1: Call to Order and Roll Call

The meeting was called to order by Chairman Rogers at 6:05 p.m. Members Rogers, Knutson, Sanders, Dix and Nelson were present. There was a quorum to conduct business.

Item #2: Presentation

Solya Reyna-Griffin, CEO of Valley Health Team, was in attendance and shared VHT's vision for the Urgent Care. The goal is to have their new 15,000 sq. foot facility in the Kingsburg Business Park open in 18 months. The facility will offer primary medical care, mental health care, and dental services, as well as specialty care providers. She shared how VHT implemented their Patient Experience Program, (CI Care), in 2014.

She also partook in a question and answer session with members of the public. Betsy Tunnel objected to the district paying for health care for urgent care patients who are unable to pay, the district fronting operating costs, and would prefer a monthly reimbursement schedule. She also had concerns about other VHT facilities that are open on Saturday, and whether VHT could ever be able to operate an afterhours Urgent Care without funding from the district.

Theresa Lipschitz shared concerns that the facility wouldn't serve all residents and accept all types of insurance. Ms. Reyna-Griffin explained that VHT has secured all necessary paperwork for the

facility to accept private insurances. Approval now lies with individual carriers, and should be completed within 60 days. Ms. Reyna-Griffin explained that this process is completely normal for any type of health care startup. She shared how VHT is reimbursed at a higher rate for Medical patients over those paying with private insurance. She also stated that VHT has a sliding-scale payment option, as well a flat fee payment option of \$75, which covers the entire visit.

Board members Dix and Sanders discussed the need for an exit survey to all patients of the Urgent Care in order to monitor the quality of care. Ms. Reyna-Griffin assured the board they would have something created.

Board member Knutson inquired about signage alongside the freeway once the new VHT facility is completed. Ms. Reyna-Griffin said there will be signage visible from the freeway.

Member Nelson expressed his dissatisfaction with this being the first time anyone from VHT has come to a board meeting to answer questions from both the board and the public. Ms. Reyna-Griffin said she would be happy to come back anytime.

Shereme Watson shared that the Urgent Care had seen three patients by 5:15 p.m. on the evening of this meeting. That number went up to four by the time the meeting adjourned.

Item #3: Adjournment

The meeting was adjourned at 7:10 p.m. The next regularly scheduled meeting will be held March 13, 2019 at 4:00 p.m.

Respectfully submitted,

Lori Sanders, Secretary